

COVID-19 CONTROL MEASURES

Dear clients and partners:

Due to the recent world events, Tannus & Asociados, in order to contribute with the containment measures and to prevent the spread of COVID-19, thinking about its clients, collaborators and partners, which are a priority, has taken the following temporary measures:

- Face-to-face meetings and visits to our office by third parties, including clients and suppliers, were suspended.
- We implemented home and shift work schemes with our collaborators, which allow us to guarantee customer service.
- We invite them to use alternative channels of communication so that meetings can be held virtually through the different digital tools or by telephone.
- For filing invoices, we request that they be sent by e-mail, and the e-mail address is info@tannus.co

Taking action in this extraordinary situation, in which everyone without exception must play and assume a determining role, is responsible and a way of demonstrating solidarity, despite the uncertainty. We will continue to be attentive, in Colombia and the world of this constantly evolving situation, to apply the pertinent measures, adapting ourselves to the needs that the emergency brings, because no one is unaware of the effects of this pandemic.

We appreciate your understanding and reaffirm our commitment to you, doing our best to achieve the best possible results together in the midst of the unprecedented situation we are in, working to ensure service to our clients. Thank you also for your trust in these difficult and uncertain times, hoping to continue counting on you, taking this opportunity to reiterate our unconditional support.

Sincerely.

Tannus & Asociados